
	<p>             དཔལ་ལྷན་འབྲུག་གཞུང་། གསོ་བ་ལྷན་ཁག་ འབྲུག་བཟའ་ཆས་དང་སླན་རིགས་དབང་འཛིན།  <b>ROYAL GOVERNMENT OF BHUTAN</b>  <b>MINISTRY OF HEALTH</b>  <b>BHUTAN FOOD AND DRUG AUTHORITY</b>              National Food Testing Laboratory              Yoeselpang           </p>	
<b>Issue No.: 02</b> <b>Issue Date: January 19, 2023</b>	<b>CUSTOMER FEEDBACK FORM</b>	<b>NFTL/FORM/8.6/01</b>

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**Submitted By (field office):**

**Designation :**

**Customer's Name :**

**Customer Address :**

**Feedback:**

**1. Overall satisfaction for the laboratory services rendered by the Food Laboratory was : (please tick)**



Excellent	Very Good	Good	Satisfactory	Not Satisfactory	Needs Improvement

**2. Analytical data provided by the food laboratory was : (please tick)**

Excellent	Very Good	Good	Satisfactory	Not Satisfactory	Needs Improvement

**3. Final laboratory report provided by the food laboratory was: (please tick)**

Excellent	Very Good	Good	Satisfactory	Not Satisfactory	Needs Improvement

	<p>             དཔལ་ལྷན་འབྲུག་གཞུང་། གསོ་བ་ལྷན་ཁག་ འབྲུག་བཟའ་ཆས་དང་སླན་རིགས་དབང་འཛིན།  <b>ROYAL GOVERNMENT OF BHUTAN</b>  <b>MINISTRY OF HEALTH</b>  <b>BHUTAN FOOD AND DRUG AUTHORITY</b>              National Food Testing Laboratory              Yoeselpang           </p>	
<p> <b>Issue No.: 02</b>  <b>Issue Date: January 19, 2023</b> </p>	<p align="center"><b>CUSTOMER FEEDBACK FORM</b></p>	<p align="center"><b>NFTL/FORM/8.6/01</b></p>

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**4. Time line followed by NFTL in delivering the final laboratory reports to the customers for the samples that were tested at the food lab was : (please tick)**

Excellent	Very Good	Good	Satisfactory	Not Satisfactory	Needs Improvement

**5. Time line followed by NFTL in delivering the final laboratory report to the customers in special cases where the samples have been forwarded to reference /subcontract laboratory was: (please tick)**

Excellent	Very Good	Good	Satisfactory	Not Satisfactory	Needs Improvement

**6. Information provided by the food laboratory on the status of the samples forwarded to NFTL was :**

Excellent	Very Good	Good	Satisfactory	Not Satisfactory	Needs Improvement

**7. Any specific reference to sample issue:**

**Additional feedback:**

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**Name, Signature and Date:** -----