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Submitted B	v (field	office):
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Designation : Customer's Name :

:

Customer Address

Feedback:

1. Overall satisfaction for the laboratory services rendered by the Food Laboratory was : (please tick)

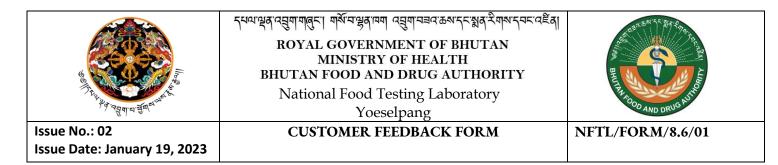
Excellent	Very Good	Good	Satisfactory	Not Satisfactory	Needs Improvement

2. Analytical data provided by the food laboratory was : (please tick)

Excellent	Very Good	Good	Satisfactory	Not Satisfactory	Needs Improvement

3. Final laboratory report provided by the food laboratory was: (please tick)

Excellent	Very Good	Good	Satisfactory	Not Satisfactory	Needs
					Improvement



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4. Time line followed by NFTL in delivering the final laboratory reports to the customers for the samples that were tested at the food lab was : (please tick)

Excellent	Very Good	Good	Satisfactory	Not Satisfactory	Needs Improvement

5. Time line followed by NFTL in delivering the final laboratory report to the customers in special cases where the samples have been forwarded to reference /subcontract laboratory was: (please tick)

Excellent	Very Good	Good	Satisfactory	Not Satisfactory	Needs Improvement

6. Information provided by the food laboratory on the status of the samples forwarded to NFTL was :

Excellent	Very Good	Good	Satisfactory	Not Satisfactory	Needs Improvement

7. Any specific reference to sample issue:

Additional feedback:

Name, Signature and Date: -----